

Rules of the Gardens

For the safety of our guests, enhance visitor experience, and protect and preserve the natural habitat and beauty of the Airlie Gardens, please observe the following rules and regulations:

- **NO SMOKING OR TOBACCO PRODUCTS.**
 - *The entire area is a smoke-free, tobacco-free environment – indoors and outdoors.*
 - There are NO designated smoking and/or tobacco-use areas within the boundaries of Airlie Gardens, including outdoor areas.
- A fee will be charged for ALL bridal, engagement, family, or any other portrait photography; amateur or professional. All commercial use of our images is subject to license and approval.
- Do not feed the animals.
- Please put all trash in trash cans.
- Do not get on or off a moving tram.
- Please drive slowly in the parking lot and on the exit road.
- Picnics are only allowed on weekdays in our designated area (except for the concert series).
- Visitors under 16 must be accompanied by an adult and children must be supervised at all times.
- No climbing, running, jumping, sports, or games. Athletic and recreational equipment is not allowed. This includes skating, skateboarding, rollerblading, cycling, ball playing, kites, Frisbees, etc., are not permitted.
- Stay on pathways and use only designated paths. Do not walk in garden beds.
- Leave flowers and plants for everyone to enjoy. Do not pick, collect or remove seeds, flowers, fruits, vegetables, plant labels, feathers, etc.
- Do not wade or swim in ponds, fountains or other water sources.
- Do not climb trees, walls, fences, fountains, or artwork. Visitors will be held liable for any damage caused or contributed by them to Garden property.
- Use electronic audio devices with earphones only.
- No firearms.

- No pets. Upon presentment of appropriate documentation, service animals may accompany visitors with disabilities.
- Shirt and shoes are required at all times.
- Use Garden benches for resting. Blankets and folding chairs are permitted.
- Cars are allowed only in designated parking areas only.

Concert Rules

- All general rules of the garden apply.
- No smoking, pets, riding bicycles, jogging, fishing, or sporting equipment of any kind.
- Bicycles used as transportation to the gardens must be secured on the bike rack at the top of the parking lot- you may not bring your bike into any of the Garden areas.
- All members may be required to show ID to confirm membership
- Only members with *Parking Passes* are permitted to enter at main gate. We do not allow drop-offs of any kind
- All guests without a parking permit must take the free trolley into the concerts. We do not allow drop-offs of any kind
- Children should be attended to at all times
- The last trolley leaves at 8:30 and all concert goers must exit the Gardens prior to that time
- Please be mindful of cars entering and exiting while walking through the parking lot
- No parking offsite at the St. Andrews Church unless you have the church's permission.

Enchanted Airlie Rules

Please present your ticket at the gate when entering. PLEASE make sure that you have your CORRECT date and time prior to finishing your purchase because there are NO REFUNDS OR EXCHANGES for tickets unless Airlie Gardens Staff cancels the show time.

Any tickets received, which have been altered, will not be admitted. Any duplication of this ticket will result in forfeiture and subject to all applicable laws and will be prosecuted to the fullest extent of those laws. Airlie Gardens is not responsible for lost or stolen tickets.

Enchanted Airlie operates in all weather. Parking is limited; vehicles will not be admitted without a parking pass or carload pass. Vehicles that arrive with a time other than the one indicated on the ticket will not be permitted entry. Tickets are valid for the date and time indicated on the ticket only. All sales are final, exchanges cannot be made. Enchanted Airlie is an outdoor walking experience, you'll traverse mixed paths of mulch, gravel, grass, earth, and paved materials. The display will go on rain or cold, please dress appropriately.

- Guest must show up during their appropriate starting time and leave by the ending time. Example: If your ticket is a 5-7 pm ticket. If arriving @ 5:05pm, you must leave by 7 pm. If you arrive @ 6:05pm you must leave by 7:00pm. Tickets are only good for the time span printed on the ticket. All vehicles must display the ticket on their dashboard/window when in the parking area. Vehicles left in the parking lot longer than the time printed on the ticket may be subject to an additional fee.
- **No smoking** and ***pets are not allowed*** at Airlie Gardens.
- Tickets must be pre-purchased; no tickets are available at the gate.
- **No large passenger vans or buses; no group rates or exceptions to this price or policy.**

Enchanted Airlie DOES operate in the rain; we will however cancel if WE deem the weather too severe. Refunds are only offered if Airlie Gardens Staff cancel a show. Tickets purchased online will be refunded automatically in the event of a cancelled show. If a show is canceled, there will be an official posting on our website. Should you have any difficulties or questions regarding this registration, please contact Airlie Gardens 910.798.7700.